

Refund Policy

A processing fee of USD 100 will be charged for cancellations made 30 days or more before the event. There will be no refunds for cancellations made within 30 days of the event, although substitutions may be permitted. Refunds will not be provided for registrants who do not attend the conference.

Notice of cancellation must be made via e-mail to support@hskmindfulleadership.com.

A cancellation acknowledgement will be sent within 3 working days and fees refunded within 10 working days, subject to this Refund Policy.

Note that circumstances beyond the control of the conference organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. Therefore, HSK Mindful Leadership reserves the right to alter or modify the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on the events section of the website as soon as possible.

As a customer you are responsible for understanding this refund policy upon purchasing any product or services at our website. However, we realize that exceptional circumstance can take place with regard to the character of the product or services we provide.

HENCE, WE DO HONOR REQUESTS FOR REFUND WHERE THE FOLLOWING REASONS APPLY:

1. non-delivery of the product or service: such as, for example, due to some mailing issues you do not receive a delivery e-mail from us;
2. due to medical reasons and medical certificate is required.

Contact Us:

Rest assured that our Support Team is ready to provide you with timely and efficient professional assistance.

Please allow us 24 hours for our Support Team to get back to you as attempt is carried out to find the best convenient solution for your query.

Requests for a refund are accepted within the period of 1 week after the order is placed. Kindly accompany this request with detailed and grounded reasons the reason you are applying for a refund.

You may request assistance by sending email to support@hskmindfulleadership.com.

Payment Policy:

Registration is not complete until full payment has been received. Payments not received ten business days before the conference will result in no admittance of the person(s) to the workshops.

Payment may be made by PayPal with the submission of a completed registration form.

Substitutions for registered attendees may be made at any time by contacting support@hskmindfulleadership.com.